



# Archer<sup>®</sup> Suite

Version 2024.09

## Known Issues





## Known Issues in Release 2024.09

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

<u>Component</u>	<u>Issue</u>	<u>Reported Version</u>	<u>Description</u>
Access Control	ARCHER-131163	6.9.3.3	On the Manage Users page, when Japanese locale administrators filter the Status column with multiple selections, an exception is thrown.
Access Control	ARCHER-101965	6.9.0.2	When General Users use the Advanced Search Quick Link, they receive an error.
Access Control	ARCHER-135350	6.8	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control, API (Web, Rest, other), Web API suite	ARCHER-137109	6.13, 6.13.0.1	When Advanced Workflow Actions by email is enabled, the webservice API fails to update the user information.
Access Control, Reports	ARCHER-130315	6.12, 6.12.0.4, 6.14.0.2.1	For General users with CRUD access to the Application Report, the New Report button is greyed out.
Access Control: LDAP	ARCHER-123342	6.11	Users must click "Get Attributes" every time they encounter "No Attributes Found" or empty attribute lists in the LDAP configuration.
Application Builder	ARCHER-133527	6.11.0.3, 6.13	Users and Groups are grouped together in the selection section when more users and groups are selected.
Application Builder	ARCHER-132632	6.12, 6.12.0.5	Expanding the Scheduler field enables the "Save Properties" and "Discard Changes" buttons, even if no changes were made.
Application Builder	ARCHER-130826	6.11.0.3, 6.12.0.4	In Application Builder, in the Advanced workflow tab, the greater than > and less than< characters are encoded.
Application Builder	ARCHER-129999	6.11.0.2.4, 6.12.0.3	In the Related Record Lookup Configuration page, after sorting the content and saving the page, the save prompt persists.
Application Builder	ARCHER-123532	6.11	In the Answer List, Display Rules, and Campaigns tabs, users need to click the Save or Discard buttons before performing any other actions such as Search, Filter, or Navigate away.
Application Builder	ARCHER-123435	6.10.0.2	In Calculated Cross Reference field Matching Filters, the "Field Value Contains Depth" Values do not show all levels for a hierarchical values list.
Application Builder	ARCHER-119181	6.9.3.3	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder, React Common Component(s)	ARCHER-130705	6.11.0.3, 6.12.0.3, 6.12.0.3.1, 6.12.0.4	In Application Builder, when creating and saving new Layout Objects, the Properties panel becomes blank.
Application Builder, Record Page	ARCHER-70083	6.6.0.2	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-96461	6.9	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. Workaround: Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Bulk Operations	ARCHER-76594	6.7	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"<>/"
Bulk Operations	ARCHER-41838	6.3	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fail
Bulk Operations	ARCHER-41779	6.3	Users cannot add the Manage Schedule link to the Quick Reference tab

Charts and Graphs	ARCHER-129859	6.11.0.3, 6.12.0.3	Full Stacked, Stacked, and Logarithmic graphs do not display zero counts in entries.
Charts and Graphs	ARCHER-123180	6.11	On mouseover, the transparency of the bubbles is reduced. Workaround: To improve the bubble text transparency, refresh the chart.
Data Driven Events	ARCHER-131149	6.9.2.2	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-47727	6.4	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds, Data Import	ARCHER-128120	6.1, 6.12.0.1	Users cannot import data into Record Permissions field if user middle names include spaces.
Data Feeds, React Common Component(s)	ARCHER-127753	6.11.0.2.4, 6.12, 6.12.0.1	The Optimize Calculations option is exposed on the React version of the Manage Data Feeds page even when the option is disabled in the Archer Control Panel.
Data Gateway	ARCHER-85815	6.8	Connections must be deleted prior to deleting the associated target. Workaround: Delete connections first, then the associated target.
Data Import	ARCHER-40928	6.3	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none
Data Publications	CE-119794	6.12.0.1.3	Record Copy was incorrectly linking copied records to same image and attachment field files as the source record instead of creating copied files
Export	ARCHER-48267	6.3.0.1	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Notifications	ARCHER-136254	6.12.0.4	When a user creates a global report and the user is set to inactive and their roles are removed, the report sent part of the Scheduled Report Distribution notification is empty.
Notifications	ARCHER-111561	6.9.2	On Demand Notifications hide table borders and colors.
Notifications	ARCHER-111139	6.9.2	The slider option in the new color picker does not update the Hex or the RGB color codes in the first attempt. The color code values are only updated when users select specific colors from the palette.
Packaging, Workflow (AWF)	ARCHER-132775	6.12, 6.12.0.5	When the package is installed by the default administrator, an exception is thrown in the workflow.
Record Page	ARCHER-141540	6.13.0.2, 6.14, 6.14.0.1	The record page becomes unresponsive while selecting Users from Record Permission Field with large number of users
Record Page	ARCHER-135353	6.9.0.2	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-132479	6.12, 6.12.0.5	Saving and Closing records throw an exception if Record Permission fields have a user name with a double quote ("").
Record Page	ARCHER-129771	6.11.0.3, 6.12.0.3	Numeric Key Fields containing specific styles such as color cause encoding display issues.
Report Listing	ARCHER-126676	6.12	On the Reports Listing Page, users cannot select applications using keyboard actions.
Report Object	ARCHER-136202	6.13, 6.13.0.1	Expanding the report selection in Report Object properties is throwing exception.
Report Object	ARCHER-123347	6.10.0.2	If other Display Configurations are modified in Report Objects, users cannot select the Display option to Display Custom Object while Viewing or Editing the record.
Report Object	ARCHER-158777	2024.06.03, 2024.08, 2024.09	Report object filters are not getting removed when user tries to remove it
Report Object, Reports	ARCHER-127050	6.11, 6.14	In the Record page, when a user clicks on "display report" for a Report Object field, the report name is missing.
Reports	ARCHER-131357	6.12, 6.12.0.4	Sharing and promoting reports to the Everyone group displays an unexpected error.
Reports, Section 508, UI, WCAG 2.1	ARCHER-90536	6.8.0.1	Access to the reports on the Related Report popup is navigating through all the elements again.

Search and Search Results	ARCHER-135352	6.8.0.3	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results	ARCHER-135351	6.8.0.3	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-129857	6.11, 6.11.0.3, 6.12.0.3	In the Advanced Search Configuration, users cannot clear the Enforce Relationships Checkbox. Workaround: Hover over the Enforce Relationships checkbox and click the Space bar on the keyboard.
Search and Search Results	ARCHER-128100	6.12, 6.12.0.1	If cross-reference fields are configured with the Display Control as Single Column and the Display in data level tree structure option is selected, then the values of the cross-reference fields on search results pages are not displayed in a tree structure in the first attempt. If the report format is changed to Row/summary and then changed back to the default report format of Column Hierarchical, then the fields are displayed correctly.
Search and Search Results	ARCHER-125267	6.11	In Advanced Search Filter Criteria, finding users for the Users Group Field also displays the matching usernames.
Search and Search Results	ARCHER-125223	6.11	In Search Results pages, the Manage Columns option keeps attempting to load if reports have an empty Task Management cross-reference field.
Search and Search Results	ARCHER-56179	6.4.1.1	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Session	ARCHER-13566	6	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
UI	ARCHER-132943	6.12, 6.12.0.5	Each time users click the image graphic selector, Archer displays the images in a different order.
Workflow (AWF)	ARCHER-131917	6.11.0.3, 6.12.0.5	When users recreates the transition rule for the Evaluate Content node, the previously deleted rule name is prepopulated in the Rule Designer.
Workflow (AWF)	ARCHER-131916	6.11.0.1, 6.12.0.5	Depending on the date, Advanced Workflow logs are not rolled over into a new log file.
Workspaces, Dashboards and iViews	ARCHER-137042	6.13.0.1	When the environment is accessed using a dual vanity URL, images attached to text area fields do not load as expected.
Workspaces, Dashboards and iViews	ARCHER-130971	6.11.0.3, 6.12.0.3, 6.12.0.4	Dashboards that include Report iViews with Admin Reports fail to export.
Workspaces, Dashboards and iViews	ARCHER-41794	6.2.0.6	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.